

## ABOUT ME

19 years of experience in Instructional Design. Extensive experience with eLearning development, LMS administration, teaching online, and software application training.

## CONTACT

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Jacksonville, FL



## EDUCATION

 **UNIVERSITY OF NORTH FLORIDA**  
M.Ed. Education  
2004

 **UNIVERSITY OF NORTH FLORIDA**  
B.A.E.  
1999

# ERIN SOLES

## SENIOR MANAGER INSTRUCTIONAL DESIGN

### EXPERIENCE

#### SENIOR MANAGER, INSTRUCTIONAL DESIGN FANATICS

*(June 2022-current)*

Responsible for leading the execution of the learning and development strategy that creates, designs, and delivers innovative and effective learning materials from initial concept through implementation.

#### RESOURCE MANAGER - BLACK KNIGHT

*(August 2019-June 2022)*

Responsible for leading the Learning Solutions team that creates and delivers online help systems, online training, and training guides for Black Knight Servicing products.

#### INSTRUCTIONAL DESIGNER - BLACK KNIGHT

*(August 2014-August 2019)*

Responsible for the development and maintenance of training materials and online courses for Black Knight Servicing products.

#### INSTRUCTIONAL DESIGNER, UNF

*(August 2004-August 2014)*

Responsible for assisting faculty with the development of online courses and the development and delivery of professional development opportunities for faculty.

### SKILLS

